

## INSURANCE CHANGES EFFECTIVE 1/1/24

## **ATTENTION PATIENTS:**

Many insurance benefits change or update effective January 1st of each year. Our billing department will update benefits on all new and existing patients starting 1/2/24.

You will be asked by staff at scheduling or check in to verify insurance.

Please note, it is your due diligence to notify our office of changes to health coverage pro-actively. Also, if you have more than one health insurance (coverage under yourself and partner/spouse separately), you must provide **both** insurances.

Lastly, if you are starting a treatment cycle during the month of December and have knowledge of your insurance plan changing come the New Year, you must notify billing now to avoid any conflict or complication in the middle of treatment. Please understand that many insurances require prior authorization for treatment and this cannot be accomplished under a new plan until it is in effect.

We want to ensure a smooth transition so as to not interrupt your care.

Thank you for your understanding & cooperation in this regard.

